Operational resilience at the frontline

Safeguarding critical services amidst regional tension

Operational resilience has become a key priority for organisation in the UAE amidst the current regional situation. This is even more critical given the UAE is tightly coupled to surrounding markets for airspace, shipping lanes, energy flows, data hosting and manpower. Operational resilience extends beyond Business Continuity Planning (BCP)/Disaster Recovery (DR) to sustaining critical services within impact tolerances, requiring service mapping, dependency management, redundancy and stress-tested decision-making to preserve critical business services.

? Top 5 questions

Operational resilience teams need to ask

01

Identify important business services
Have we clearly identified our most important business services in the UAE and the region, and do we know how long they can be disrupted before the damage is unacceptable?

02

Map critical dependencies
Do we fully understand the end-to-end dependencies (people, sites, third-parties, cloud, data centers, corridors) that underpin those services, especially where they touch the Middle East region?

03

Run targeted scenario simulations
What severe but plausible scenarios linked to this conflict have we tested our organisation against, and what did those simulations reveal about our weak points?

04

Tighten crisis governance, information flows and triggers
How confident am I that our governance, information flows and decision-making will work under sustained stress – including rapid escalation, conflicting information and cross-border coordination?

05

Embed a fast learning loop
Are we learning fast enough from each incident and near miss in this situation to adjust our impact tolerances, dependencies and controls, rather than waiting for a post-mortem later?

Emerging trends in operational resilience that can help organisations become more robust

AI-powered resilience
Advanced resilience platforms can integrate risk, continuity, incident and third-party data into a single view and then use analytics and AI to prioritise vulnerabilities and recommended actions.

Next generation scenario testing tools
Tools and platforms enabling end-to-end scenario design of severe but plausible scenarios (including geopolitical and cyber shocks), execution of tabletops and technical drills, and automatically capture lessons and remediation tasks.

Integrated resilience platforms linking risk, business continuity, Information Technology (IT) and third-party data
Next generation operational resilience platforms that connect operational risk, business continuity, IT disaster recovery, third-party and incident data into one environment, replacing siloed spreadsheets and tools. This integration gives a single, live picture of resilience.

Reach out for any discussions or support regarding operational resilience.

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